

# L3

> Apprenticeship



DIGITAL  
Skills Solutions

## IT SUPPORT AND NETWORKING

*A bespoke and flexible programme designed to suit both IT employers and apprentices.*

> **Duration**  
12-14 months

## THE PROGRAMME

.....  
All training is classroom-based, taught by industry experts at our state-of-the-art facilities. Each unit provides apprentices insight into the skills and knowledge needed for success - handpicked by ourselves and City & Guilds to align with current industry requirements. Some of the optional units demonstrate a deeper understanding of networking fundamentals, remote support, software installation, and much more - giving apprentices the opportunity to pursue individual pathways.  
.....

### FOR MORE INFORMATION, CONTACT US

p. +44 (0) 208 532 3400  
e. [dssapprenticeships@digitalskillsuk.com](mailto:dssapprenticeships@digitalskillsuk.com)  
w. [digitalskillsuk.com](http://digitalskillsuk.com)

5th floor, Solar House,  
1-9 Romford Rd, London E15 4LJ



# 92%

# of our apprentices gain full-time employment



## Roles/occupations may include:

- > IT Technician
- > Network Engineer
- > Network Support Engineer
- > Support Technician
- > Infrastructure Technician



## Desired skills and attributes

- > Well-presented and polite
- > Motivated to succeed
- > Understanding of IT support
- > Good customer service skills



## Progression

- > Successful completion of the Level 3 could lead to a Level 4 Higher Apprenticeship, progressing onto a degree or full-time employment in the relevant sector



## Entry requirements

- > Progression from Level 2 Apprenticeship or a formal Level 2 Qualification in IT Support and Networking, plus A-C in English, Maths and ICT - or capability to achieve Functional Skills Level



## Application process

To find out more or speak to us about vacancies, please [CONTACT US](#)